## **GOALS AND VALUES**

## **Our Values**

- Commitment to quality services achieved by continuously striving for quality improvement.
- Equality of access and service for all members with attention to their needs and irrespective of their financial circumstances.
- Respect for the individual's dignity, security and well-being by members, staff and volunteers.
- A commitment to Duty of Care and appropriate and ethical treatment according to Federal and State Law and adherence to HACC guidelines.

## The Organisation's Goals

- Maintain formal recognition for our quality services which will provide the community with an objective evaluation of our services.
- Maintain a high profile in the Jewish and wider Community.
- Increase utilization of the COA facilities.
- Establish and maintain links with other welfare, social and educational organizations in the community.
- To continue to subsidise all the services provided.